

EL DORADO COUNTY

COMMUNITY RESOURCE GUIDE

This resource guide was developed to provide the El Dorado County community information on a variety of programs and services in the area.

Note: All addresses, phone numbers and websites are subject to change. Please check resource before visiting. These resources do NOT constitute as endorsement for information, products, or services provided.

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Last revised October 2024



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Abuse/Assault Prevention Services

To report immediate risk, call 911

3Strands Global Foundation 3strandsglobalfoundation.org

Dedicated to combating human trafficking through prevention, education, and reintegration programs.

PLACERVILLE: 3941 Park Drive #20-200 El Dorado Hills, CA 95762

- (916) 365-2606

NATIONAL HUMAN TRAFFICKING HOTLINE 1-888-373-7888

TEXT: HELP to BeFree (2333733)

Adult Protective Services (APS) – El Dorado County

Dedicated to maintaining the health and safety of elders and dependent adults who are functionally impaired, unable to meet their own needs or are victims of abuse, neglect or exploitation.

To Report Elder Abuse or Suspected Elder Abuse, Call the 24-Hour APS Hotline:

- (530) 642-4800 - if there is an immediate risk **call 911**

The Center for Violence-Free Relationships thecenternow.org

Services for women, men, teens, and children who are survivors of domestic violence and sexual assault. Services include counseling, safe house, workshops, support groups, legal services, 24 hr. hotline, etc.

PLACERVILLE: 344 Placerville Drive, Suite 11, Placerville, CA 95667

- (530) 626-1450 or (916) 939-4464

24-Hour Crisis Line (530) 626-1131 or (916) 939-6616

Child Protective Services (CPS) – El Dorado County

Helps to identify, treat and reduce child abuse and neglect, and to ensure reasonable efforts are made to protect and maintain children in their homes.

- PLACERVILLE: 3057 Briw Rd, Placerville, CA, 95667
 - (530) 642-7100
- **SOUTH LAKE TAHOE:** 3368 Lake Tahoe Blvd., Ste. 100, SLT, CA 96150
 - (530) 573-3201

To Report Child Abuse or Suspected Child Abuse, Call the 24-Hour Hotline:

- (844) 756-3699

Live Violence Free liveviolencefree.org

Committed to promoting a violence free community through education and advocacy to address domestic violence, sexual assault, child abuse and basic needs.

SOUTH LAKE TAHOE: 2941 Lake Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 544-2118

24-Hour Crisis Line (530) 544-4444

National Domestic Violence thehotline.org

Advocates available 24/7 to talk confidentially with anyone experiencing domestic violence, seeking resources and information, or questioning an unhealthy relationship. Provides tools and support to friends and family members.

- (800) 799-7233 / (800) 787-3224 (TTY) / (855) 812-1001 (Deaf Hotline by video phone)

- National Teen Dating Abuse Helpline (NTDAH) – Love is Respect (13-26 years)
 - Available 24/7: Call (866) 331-9474 or Text LOVEIS to 22522

RAINN (Rape Abuse Incest National Network) rainn.org

RAINN is the largest anti-sexual assault organization. Provides confidential support, assistance with finding local, trained health facilities, resource assistance, referrals for long term care, and more.

24-Hour National Sexual Assault Hotline (800) 656-HOPE [4673]

- Download the RAINN Mobile App for support, resources, and tools to help heal.

Streets2Schools s2sdvonline.com

Offers Domestic Violence Online Course (52 Weeks) that is fully aligned with CA Penal Code 1203.097 and 1203.098.

- Call: (916) 629-3045 / Text: (916) 432-2782

Animal Services

Animal Services – El Dorado County www.eldoradocounty.ca.gov/Services/Animal-Services

Provides field services, processes licenses for dogs and cats, adoptable animals, rabies control program and shelter operations, including volunteer programs.

DIAMOND SPRINGS: 6435 Capital Avenue, Diamond Springs, CA 95619

- (530) 621-5795

SOUTH LAKE TAHOE: 1120 Shakori Dr., South Lake Tahoe, CA 96150

- (530) 573-7925

Animal Outreach of the Mother Lode animaloutreach.net

Animal Outreach is a low-cost, non-profit animal rescue group, spay/neuter clinic, that offers limited dental and euthanasia services.

DIAMOND SPRING: 6101 Enterprise Drive, Diamond Springs, CA 95619

- (530) 642-2287

Behavioral Health & Support Services

Cameron Park Counseling Center therapist4you.com

Offers various types of mental health therapy/counseling including individual, family, couples, adolescent, divorce, and court ordered evaluation services. Call to determine current accepted Medi-Cal plans.

CAMERON PARK: 970 Camerado Drive, Ste 200, Cameron Park, CA 95682

- (530) 677-4404

El Dorado County Behavioral Health www.eldoradocounty.ca.gov/Health-Well-Being/Behavioral-Health

Provides group and individual counseling and an array of mental health services for adults and children.

24/7 Toll-Free Access: (800) 929-1955

CRISIS HOTLINE West Slope: (530) 622-3345

CRISIS HOTLINE South Lake Tahoe: (530) 544-2219

WEST SLOPE: 768 Pleasant Valley Road Ste. 201, Diamond Springs, CA 95619

- (530) 621-6290 or From El Dorado Hills - (916) 358-3555 ext. 6290

El Dorado County Behavioral Health South Lake Tahoe Information continued on next page.

Behavioral Health & Support Services Continued...**EDC Behavioral Health SOUTH LAKE TAHOE:**

1900 Lake Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 573-7970

Summitview Child & Family Services Inc. - summitviewcf.org

Licensed by the State of California to provide a wide variety of mental health services (inpatient and outpatient) for children, adults, and their families. Residential treatment offered for youth boys and girls who are suicidal and engage in self-harm behavior.

PLACERVILLE: 670 Placerville Drive, Suite 2, Placerville, CA 95667

- (530) 644-2412

TrevorLifeline thetrevorproject.org

The Trevor Project is focused on suicide prevention efforts among LGBTQ+ (lesbian, gay, bisexual, transgender, queer and questioning) young people. If you are in crisis, feeling suicidal, or need a safe, judgement-free, confidential place to talk to a crisis counselor.

- **24-Hour Crisis Line:** (866) 488-7386 or TEXT **START** to 678-678

Child Care Services

Boys & Girls Clubs of America of El Dorado County Western Slope bgce.org/s/

Boys & Girls Club After School Program offers daily homework help, computer instruction, reading literacy, college prep and more.

Clubhouses:

GEORGETOWN Elementary School – 6530 Wentworth Springs Rd, Georgetown, CA 95634

- (530) 333-1096

PLACERVILLE West Slope Administrative Office - 2840 Mallard Ln, Placerville, CA 95667

- (530) 295-8019

POLLOCK PINES - 2700 Amber Trail, Pollock Pines, CA 95726

- (530) 363-8684

CAMINO Union Elementary School – 3060 Snows Rd., Camino, CA 95709

- (530) 295-8019

COOL Northside Elementary School – 860 Cave Valley Rd., Cool, CA 95614

- (530) 719-3124

Boys & Girls Clubs of Lake Tahoe bgclt.org

SOUTH LAKE TAHOE Administrative office: 1100 Lyons Ave., SLT, CA 96150

- (530) 542-0838

Catalyst Community (Formerly known as Choices for Children) www.catalystcomm.org

Provides innovative childcare solutions to support children, families, and childcare providers.

CAMERON PARK: 3161 Cameron Park Drive, Suite 101, Cameron Park, CA 95682

- (530) 676-0707

El Dorado County Office of Education – State Preschool (EDCOE)

edcoe.org/educational-services/child-development-services/programs/state-preschool

Programs provide an enriching experience for both full cost and income eligible families with children ages three to five years in a high quality center based program.

PLACERVILLE: 6767 Green Valley Road, Placerville, CA 95667

- (530) 295-2270

SOUTH LAKE TAHOE: 1286 Kyburz Street, South Lake Tahoe, CA 96150:

- (530) 543-8200

Stanford Sierra Youth and Families

Community Based Family Services (CBFS): Medi-Cal funded Mental Health Program, focused on addressing & supporting Mental/Behavioral Health needs of Youth through various Therapeutic Services including Diagnosing and linking youth to Medication Management through EDC Behavioral Health. Prevention: Six-month intensive Mental Health Program focused on addressing needs of Youth and Families with emphasis on safety, wellbeing, and reducing system involvement (Not dependent on Medical Insurance).

PLACERVILLE: 629 Main St, Suite 101, Placerville, CA 95667

- (916) 344-0199 (Sacramento Office Front Desk - ask for Anthony Rodriguez Contreras or Cristina Nunez-Rodarte)

Education

Charter Adult Education - El Dorado County Office of Education aded.edcoe.org

Offers courses for adults to meet various educational needs, **including obtaining GED or High School Diploma.**

All Adult Education classes are free of charge.

PLACERVILLE: 6187 Pleasant Valley Road, El Dorado, CA 95623

- (530) 295-2239

Folsom Lake College – El Dorado Center flc.losrios.edu

Community College offering a full spectrum of classes, services and programs - all dedicated to enhancing college success.

PLACERVILLE: 6699 Campus Drive, Placerville, CA 95667

- (530) 642-5644
- (530) 642-5651 Financial Aid

Lake Tahoe Community College ltcc.edu

Community College offering many associate degree options and career and technical certifications.

SOUTH LAKE TAHOE: One College Drive, South Lake Tahoe, CA 96150

- (530) 541-4660
- Financial Aid: (530) 541-4660 x636 or email: financialaid@ltcc.edu

Emergency Services

To report immediate risk, call 911.

Poison Control Center calpoison.org

- (800) 222-1222 or (800) 876-4766

Energy & Utility Services

Assurance Wireless assurancewireless.com

Provides basic cellular phones and service at no cost to eligible households through the Federal Lifeline Assistance Program. Apply online or call for information.

- New Customers: (888) 898-4888 / Existing Customers: (888) 321-5880

El Dorado County Home Energy Assistance Program (HEAP) & Weatherization Program

www.eldoradocounty.ca.gov/Services/Assistance-Programs/Housing-Energy-Assistance/Home-Energy-Assistance-Program

The program provides one-time financial assistance as well as energy efficient upgrades to income-eligible households. Funding is limited and eligibility is determined after an application is submitted.

PLACERVILLE: 937 Spring Street, Placerville, CA 95667

- (530) 621-6150
- **SOUTH LAKE TAHOE:** 1360 Johnson Boulevard, Ste 103, South Lake Tahoe, CA 96150
- (530) 573-3490

PG&E California Alternative rates for Energy (CARE) pge.com/care

Provides a monthly discount on energy bills for income qualified households.

PLACERVILLE: 4636 Missouri Flat Road, Placerville, CA 95667

- (877) 660-6789

PG&E Relief for Energy Assistance through Community Help (REACH) pge.com/reach

Provides one-time emergency energy assistance to income qualified households who are in jeopardy of losing electricity services.

- Dollar Energy Fund to apply for REACH: (800) 933-9677

SafeLink Wireless safelinkwireless.com

Provides basic cellular phones and service at a no cost to eligible households. Apply online or call for information.

- (800) 723-3546

Family Services

Big Brothers Big Sisters of Northern Sierra bbbsns.org

Provides help by sharing time with local children at their school. Looking for people eager to positively impact a child and improve their community at the same time.

PLACERVILLE: 535 Main Street, Placerville, CA 95667

- (530) 626-1222

Childbirth/Parenting Education - Marshall Hospital marshallmedical.org/events-calendar

Online and In-Person classes to help new parents with topics such as childbirth, breastfeeding, and baby care basics.

PLACERVILLE: 1100 Marshall Way, Placerville, CA 95667

- (530) 626-2963

First 5 El Dorado, Children & Families Commission of El Dorado County first5eldorado.com

First 5 El Dorado provides services to young children and families in El Dorado County.

PLACERVILLE: 6767 Green Valley Rd., Placerville, CA 95667

- (530) 622-5787

Family Services Continued...**Wayfinder Family Services (Formerly Lilliput)** wayfinderfamily.org/contact-us

Contracted with El Dorado County to provide help with legal guardianship for minors (0-18) and help grandparents and other relatives raising a relative's child obtain guardianship. Call to ask about monthly support group.

- (530) 717-3648

Mother Teresa Maternity Home motherteresamaternityhome.com

A safe residence for pregnant women experiencing homelessness and/or escaping a violent environment.

PLACERVILLE: 3122 Sacramento Street, Placerville, CA 95667

- (530) 295-8006

New Morning Youth & Family Services newmorningyfs.org

New Morning Youth & Family Services provide youth and family aid, 24-hour emergency youth shelter, counseling services, therapy groups, parenting classes, and more.

PLACERVILLE: 6765 Green Valley Rd, Placerville, CA 95667

- Clinical Office: (530) 622-5551

CAMERON PARK: 3350 Country Club Rd, Suite 103, Cameron Park, CA 95682

- (530) 622-5551

24-Hour Emergency Youth Shelter: 211 New Morning Court, Placerville, CA 95667

- (530) 626-4190

Pregnancy Counseling Services of El Dorado County pcshealth.org

Provides resources and support in order to make an informed choice when faced with an unplanned pregnancy in a safe, non-judgmental environment.

PLACERVILLE: 3105 Cedar Ravine Rd. #103, Placerville, CA 95667

- (530) 626-6720

South Lake Tahoe Family Resource Center sltfrc.org

Work with the community to support learning, foster parent engagement and promote wellness. Services offered are bilingual services and counseling, and ESL classes in partnership with Tahoe Community College, and more.

SOUTH LAKE TAHOE: 3501-B Spruce Avenue, South Lake Tahoe, CA 96150

- (530) 542-0740

Summit View Child and Family Services, Inc. summitviewcf.org

Professional counseling services for adults and children. Provides a variety of mental health services to children and families. They offer outpatient mental health, residential treatment, special education services for children and adolescents, as well as a home specializing in working with sex trafficked youth.

PLACERVILLE: 670 Placerville Drive, Suite 2, Placerville, CA 95667

- (530) 644-2412

Tahoe Youth & Family Services tahoyouth.org

Promoting the healthy development of children, families, and individuals through counseling, mentoring, and support programs. Offering supportive services to youth up to the age of 24.

SOUTH LAKE TAHOE: 1021 Fremont Avenue, South Lake Tahoe, CA 96150

- (530) 541-2445

Women, Infants, and Children (WIC) calwic.org

Nutrition education and healthy foods for women who are pregnant or recently gave birth, and children under age 5.

- PLACERVILLE: (530) 621-6176
- SOUTH LAKE TAHOE: (530) 573-3491

Food Banks/Closets**Calvary Chapel Georgetown Divide** coolcalvary.com

Food distribution *Tuesdays from 12pm-2pm*

GREENWOOD: 3757 HWY 193 #247, Greenwood, CA 95635

- (530) 823-1622

Christmas Cheer All Year christmascheertahoe.com

Food distribution *Tuesdays, Wednesdays and Thursdays from 11am-2pm*. Emergency Food pantry.

SOUTH LAKE TAHOE: 1120 Third St., South Lake Tahoe, CA 96150

- (530) 542-4934

First Baptist Church/ Bread & Broth fbcslt.org

Food distribution *Wednesdays from 11am-12:30pm*

SOUTH LAKE TAHOE: 1053 Wildwood Ave., South Lake Tahoe, CA 96150

- (530) 544-2743

Food Bank of El Dorado County foodbankedc.org

Food distribution at SLT St. Theresa's Catholic Church (Bread & Broth).

Hot meal Monday & Friday 4pm-5:30pm.

SOUTH LAKE TAHOE: 1041 Lyon's Ave., South Lake Tahoe, CA 96150

Green Valley Community Church/Common Ground Outreach greenvalley.church/outreach

Provides free hot breakfast (*Saturdays 8am-11am*), food closet, and clothing in the Green Valley Café.

PLACERVILLE: 3500 Missouri Flat Road, Placerville, CA 95667

- (530) 622-3231

Hope Lutheran Church faithstreet.com/church/hope-lutheran-of-the-sierra-south-lake-tahoe-ca

- Hope Full Lunch at Hope Lutheran Church
- **Monday, Wednesday, Friday 11-12:30pm on streets of South Lake Tahoe**
- SOUTH LAKE TAHOE: 930 Julie Lane, South Lake Tahoe, CA 96150

Lake Tahoe Community Presbyterian Church tahoe.com/business/laketahoecommunitypresbyterian

Food distribution *Wednesdays 10:30am-12pm (Phoenix Pantry)*

Food distribution *Fridays from 4pm-5pm (Bread & Broth Second Serving)*

SOUTH LAKE TAHOE: 2733 Lake Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 544-3757

Live Violence Free liveviolencefree.org

Food bags *Thursday 9am-10am* and Food bags (with produce) *every 2nd Friday of the month 12-1pm*

SOUTH LAKE TAHOE: 2941 Lake Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 544-2118

Northern NV Food Bank fbnn.org

Fresh produce distribution *3rd Friday of the month 11:30am-1pm*. Please bring your own bag.

SOUTH LAKE TAHOE: American Legion Parking Lot; 2748 Lake Tahoe Blvd, SLT, CA 96150

Food Banks/ Closets Continued...**Our Lady of Tahoe Church (Outreach Program)** ourladyoftahoe.org

Food box given out (depending on family size) *2nd Saturday of the month from 9-10:15am*

SOUTH LAKE TAHOE: 1 Elks Point Road, Zephyr Cove, NV, 89448

- (775) 588-2080

Pioneer Bible Church pioneerbiblechurch.org

Food bank open *2nd and 4th Fridays each month at 1:30pm*

SOMERSET: 6851 Mt. Aukum Road, Somerset, CA 95684

- (530) 620-4859

Pollock Pines Community Church / First Baptist Church pollockchurch.org

Hot meals and food distribution *Fridays 5:30pm-6:30pm*

POLLOCK PINES: 6361 Pony Express Trail, Pollock Pines, CA 95726

- (530) 644-2133

Rolling Hills Church hills.church

Food distribution *2nd and 4th Tuesdays of each month 9am-11am*

EL DORADO HILLS: 800 White Rock Road, El Dorado Hills, CA 95762

- (916) 939-3527

S.H.A.R.E. Ministries Food Closet stpatpv.org/share

Food distribution *Monday, Wednesday, Friday 10am-12pm*

PLACERVILLE: 1031 Thompson Way, Placerville, CA 95667

- (530) 626-8299

Seventh-Day Adventist Church – Community Services Food Pantry placervillesda.co

Food distribution on the *2nd & 4th Wednesday of each month 9am-12pm*

PLACERVILLE: 6831 Motherlode Drive, Placerville, Ca. 95667

- (530) 622-2446

Seventh-Day Adventist Church Camino caminosda.org

Food distribution *Wednesdays 9am-12pm*

CAMINO: 3520 Carson Road, Camino, Ca. 95709

- (530) 644-2236

South Lake Tahoe Family Resource Center sltfrc.org

Food: Bread, produce, dairy products, and meat (supplies vary and may run out early)

Monday, Tuesday, Thursday, Friday from 10-4:30pm; Saturday 10-2pm

SOUTH LAKE TAHOE: 3501-B Spruce Avenue, South Lake Tahoe, CA 96150

- (530) 542-0740

St. Patrick's Clothes Closet stpatpv.org/clothes-closet

Clothes closet located in the Youth Hall downstairs *Monday through Friday 9am-12pm*

PLACERVILLE: 3109 Sacramento Street, Placerville, CA 95667

- (530) 621-7773

St. Theresa's Catholic Church tahoecatholic.com/food-pantry

Hot Meals served *Mondays 4pm-5:30pm* and food pantry open *Friday at 4:30pm*

SOUTH LAKE TAHOE: 1041 Lyon's Ave., South Lake Tahoe, CA 96150

- (530) 544-3533

Upper Room Dining Hall upperroomdininghall.org

Daily free hot meals served Monday to Friday from 11am-5:30pm. Weekends 2-5:30pm. Dinner daily 4-5:30pm.

PLACERVILLE: 1868 Broadway, Placerville, CA 95667

- (530) 497-5146

General Assistance & Miscellaneous Services

Clean Slate Clinic placer.ca.gov/1383/Clean-Slate-Clinic

Assistance in removing or dismissing past convictions from your record if qualified. Open to Placer, Sacramento and El Dorado County residents. *For details, requirements, links to forms, dates and locations go to website.*

- To register for a clinic, contact Legal Services of North America at **(530) 823-7560**

Donate Your Vehicle-Habitat for Humanity habitat.org/support/donate-your-car

Donate a vehicle in any condition, running or not (cars, trucks, motorcycles, recreational vehicles, boats, snowmobiles, farm equipment, and construction equipment). 75-80% of profit goes to local Habitat for Humanity. *Clear title & two tires inflated for towing.* Let agent know if vehicle is inside a structure. Tax receipt within 30 days.

- (800) 242-7489

El Dorado County Health & Human Services – Medi-Cal/CalFresh/CalWorks/General Assistance

eldoradocounty.ca.gov/Health-Well-Being/Health-and-Human-Services

Our programs strive to improve the quality of life for residents, and help people meet basic needs to ultimately become self-sufficient.

PLACERVILLE: 3057 Briw Road, Placerville, CA 95667

- (530) 642-7300

SOUTH LAKE TAHOE: 3368 Lake Tahoe Blvd., Suite 100, South Lake Tahoe, CA

- (530) 573-3200

Tattoo Removal Events - El Dorado County Probation in Partnership with Ink Doctors

Mobile Tattoo Removal Unit – Laser tattoo removal to help with re-entry by increasing individual's chance of obtaining employment and increasing their quality of life due to no longer bearing tattoos on hands, neck, and face.

SHINGLE SPRINGS: 3974 Durock Rd., Ste. 205, Shingle Springs, CA 95685

- Call to inquire (530) 621-5625

Placerville Salvation Army deloro.salvationarmy.org

Temporary emergency assistance that is not met by other agencies or organizations. Food pantry and seasonal family assistance.

PLACERVILLE: 899 Spring Street, Placerville, CA 95667

- (530) 344-9178 *by appointment only*

Government Services

Department of Motor Vehicles dmv.ca.gov

A variety of services for car, truck, and boat owners. Obtain driver's license, REAL ID, or identification card.

PLACERVILLE: 2919 Cold Springs Road, Placerville, CA 95667

- (888) 777-0133

SOUTH LAKE TAHOE: 3344 B Lake Tahoe Blvd., South Lake Tahoe, CA

- (800) 777-0133

FREE California DMV Practice Tests eldoradolibrary.driving-tests.org/california/

Practice diagnostic and essential tests, learn road signs and situations, and explore the CA Driver's Handbook.

El Dorado County Child Support Services eldoradocounty.ca.gov/services/assistance-programs/child-support-services

El Dorado County residents, who have a child support and/or medical support order or who want to establish one can apply for child support enforcement.

SHINGLE SPRINGS: 3883 Ponderosa Road, Shingle Springs, CA 95682

- Toll Free: (866) 901-3212

SOUTH LAKE TAHOE: 3368 Lake Tahoe Blvd., Ste. 203, South Lake Tahoe, CA 96150

- Toll Free: (866) 901-3212

Pay Online or Mail Payments to:

- **MAIL PAYMENTS TO:** State Disbursement Unit (SDU), P.O. Box 989067, West Sacramento, CA 95798
- **PAY ONLINE:** childsupport.ca.gov/state-disbursement-unit/ or childsupport.ca.gov/gopaperless/

El Dorado County Library eldoradolibrary.org

Public education provided through classes, instructional programs, research assistance, earn high school diploma and career certifications, and by loaning print, electronic and educational resources. Internet access available.

CAMERON PARK: 2500 Country Club Drive, Cameron Park, CA 95682

- (530) 621-5500

EL DORADO HILLS: 7455 Silva Valley Pkwy., El Dorado Hills, CA 95762

- (916) 358-3500

GEORGETOWN: 6680 Orleans Street, Georgetown, CA 95634

- (530) 333-4724

PLACERVILLE: 345 Fair Lane, Placerville, CA 95667

- (530) 621-5540

POLLOCK PINES: 6210 Pony Express Trail, Pollock Pines, CA 95726

- (530) 644-2498

SOUTH LAKE TAHOE: 1000 Rufus Allen Blvd., So Lake Tahoe, CA 96150

- (530) 573-3185

PLACERVILLE Police Department – cityofplacerville.org/police

730 Main Street, Placerville, CA 95667

- Non-Emergency Line: (530) 642-5280

El Dorado County Sheriff's Office eldoradocounty.ca.gov/Public-Safety-Justice/Safety-Justice/sheriff

PLACERVILLE: 200 Industrial Drive, Placerville, CA 95667

- (530) 621-5655 and (530) 621-6600

SOUTH LAKE TAHOE: 1360 Johnson Blvd., # 100, South Lake Tahoe, CA

- (530) 573-3000

PLACERVILLE JAIL: 300 Forni Rd., Placerville, CA 95667

- (530) 621-6000

SOUTH LAKE TAHOE JAIL: 1051 Al Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 573-3030

Social Security Administration ssa.gov

Obtain social security card, update name due to legal name change, apply/manage social security benefits, SSI/SSDI.

PLACERVILLE: 3916 Missouri Flat Road, Suite A, Placerville, CA 95667

- (877) 545-5497

SOUTH LAKE TAHOE Police Department cityofslt.us/302/Police-Department

1352 Johnson Blvd., South Lake Tahoe, CA, 96150

- Non-Emergency Line: (530) 542-6100

Health Care Services

AIDS / HIV Education & Prevention Program

Serves at-risk individuals, such as those who are incarcerated, sexually active adults and youth, substance users and youth outside mainstream education. Activities include education, outreach, and confidential testing and HIV counseling.

- (530) 621-6109

Barton Community Health Center bartonhealth.org

Provides comprehensive healthcare services to the community.

SOUTH LAKE TAHOE: 2201 South Avenue, South Lake Tahoe, CA 96150

- (530) 543-5623 - Family Practice
- (530) 600-1968 – Psychiatry, Social Work, and Therapy
- (530) 307-1066 – Substance Use Navigator to learn about MAT services for Addiction and Recovery

Camino Family Medical Center caminomed.org

Provides preventative medicine, well child/adult exams, sports physicals, etc.

CAMINO: 3070 Camino Heights Drive, B, Camino, CA 95709

- (530) 651-2000

Covered California coveredca.com

Affordable health insurance, dental, and vision options and find free local help to enroll.

- (800) 300-1506

El Dorado Community Health Centers (EDCHC) edcchc.org

Promotes the health and safety of individuals and communities in El Dorado County. *Addiction Medicine (STEPS)*.

- (530) 621-7700

PLACERVILLE: 4212 Missouri Flat Road, Placerville, CA 95667

CAMERON PARK 1: 3104 Ponte Morino, Cameron Park, CA 95682

CAMERON PARK 2: 3100 Ponte Morino, Cameron Park, CA 95682

El Dorado County Public Health - Clinical Services eldorado.ca.gov/Health-Well-Being/Public-Health

Immunizations offered to children who are uninsured or on Medi-Cal. Services include tuberculosis testing, flu shots, alcohol and drug programs, birth and death certificates, etc.

PLACERVILLE: 931 Spring Street, Placerville, CA 95667

- (530) 621-6100

Health Care Services Continued...

SOUTH LAKE TAHOE: 1360 Johnson Blvd. #103, South Lake Tahoe, CA 96150

- (530) 573-3155

24/7 reporting of health emergencies, call (530) 621-6262. Accessible after hours and weekends.

Marshall Divide Wellness Center marshallmedical.org/locations/divide-wellness-center

Divide Wellness Center is a rural health center providing complete family medical care.

GEORGETOWN: 6065 State Highway 193, Georgetown, CA 95634

- (530) 333-2548

Marshall Medical Center marshallmedical.org

In addition to emergency services, Marshall operates primary and specialty care clinics, including Marshall Cares (Addiction Medicine).

PLACERVILLE: 1100 Marshall Way, Placerville, CA 95667

- (530) 622-1441

Medi-Cal – El Dorado County Online Application System benefitscal.com

Apply for and manage your Medi-Cal and CalFresh benefits, a public health insurance program, online.

PLACERVILLE: 3057 Briw Road, Placerville, CA 95667

- (530) 642-7300

SOUTH LAKE TAHOE: 3368 Sandy Way, South Lake Tahoe, CA 96150

- (530) 573-3200

Medi-Cal Health Care Options (DHCS) dhcs.ca.gov

Call to choose a Medi-Cal Provider Plan through the Department of Health Care Services.

- (530) 430-4263

Jovive Health jovivehealth.com

An urgent care facility specializing in convenient medical treatment. No appointment necessary.

CAMERON PARK: 4062 Flying C Road, Cameron Park, CA 95682

- (530) 332-2130

Shingle Springs Health & Wellness Center (Tribal Health) sshwc.org

Provides medical, dental, pediatrics, and behavioral health services. *Hepatitis C Treatment & Support Group.*

PLACERVILLE: 5168 Honpie Road, Placerville, CA 95667

- Main number (530) 387-4975
- Medical (530) 387-4321
- Dental (530) 387-4232
- Behavioral Health (530) 387-4185
- *New Patients* (530) 387-8037

Sierra Harm Reduction Coalition shrcoalition.org

Narcan overdose kits, fentanyl test kits, safe injection kits and materials, safe smoking kits and materials, syringe cleanup and disposal and personal protective equipment (PPE) available.

- (530) 212-0279

Stop Smoking – California Smokers' Helpline kickitca.org

Support and resources to help individuals stop smoking.

- (800) 300-8086 or in California (800) NO-BUTTS

Housing Support & Shelter

El Dorado County Health & Human Services – Public Housing Authority

eldoradocounty.ca.gov/Services/Assistance-Programs/Housing-Energy-Assistance/Housing-and-Homelessness/Public-Housing-Authority

Housing Choice Voucher Program (commonly known as Section 8) that provides rental assistance to low income individuals and families.

PLACERVILLE: 3047 Briw Rd., Placerville, CA 95667

- (530) 621-6300
- Email contact: edcha@edcgov.us

Only Kindness Inc. onlykindness.net

Services to provide stabilization and housing for housed and unsheltered **veterans**. Veterans Outreach Project helps veterans who may be in need of behavioral health services.

- (530) 344-1864

Tahoe Coalition for the Homeless – EDC Coordinated Entry Intake tahoehomeless.org

Partner with the community to promote awareness, assess for housing eligibility, obtain community referrals for outside providers and encourage self-sufficiency.

- To schedule an intake for housing call **(530) 600-2822**.

El Dorado County Code Enforcement Division

Handle variety of code complaints and provide education for property owners and citizens. Deal with the CA Health & Safety code for substandard housing that may address tenant concerns.

2850 Fairlane Court, Building C, Placerville, CA 95667

- (530) 621-5999

Job/Employment Assistance

Ampra's Staffing Services, Inc. ampras-staffing.com

Provides Temporary Staffing, Temporary Employment, Temporary Construction Laborers servicing areas all over El Dorado County and Surrounding Counties.

CAMERON PARK: 3330 Cameron Park Drive #1000, Cameron Park, CA 95682

- (530) 677-0413

California Department of Rehabilitation (DOR) dor.ca.gov

DOR is an employment and independent living resource for people with disabilities find a job or a career.

PLACERVILLE: 1166 Broadway, Suite S, Placerville, CA 95667

- (530) 626-0900

SOUTH LAKE TAHOE: 2489 Lake Tahoe Blvd, CA 96150

- (530) 541-3226

Golden Sierra Job Training Agency goldensierra.com

Job training agency providing adult and youth job seekers the opportunity to achieve and sustain employment.

AMERICA'S JOB CENTER OF CALIFORNIA: 115 Ascot Drive, Ste. 100, Roseville, CA 95661

- (916) 746-7722

ADMINISTRATIVE OFFICE: 115 Ascot Drive, Ste. 140, Roseville, CA 95661

- (916) 773-8540

[Job/Employment Assistance](#) Continued ...

Connections One Stop Employment Resource Center - El Dorado County

eldoradocounty.ca.gov/Services/Assistance-Programs/Financial-Employment-Services/Employment-Services

Free services for youth, adults, mature workers and disabled individuals to find jobs and improve job skills.

PLACERVILLE: 3047 Briw Road, Placerville, CA 95667

- (530) 624-4850
- **SOUTH LAKE TAHOE:** 3368 Sandy Way, CA 96150
- (530) 573-4330

Northern California Construction Training (NCCT) ncct.ws

Building Trade's pre-apprenticeship training program that helps prepare men and women for entry into various construction trades through apprenticeship training programs.

EL DORADO: 6187 Pleasant Valley Road, El Dorado, CA 95623

- (916) 891-7382

Legal Services

Department of Child Support Services

eldoradocounty.ca.gov/services/assistance-programs/child-support-services

California's Child Support Services Program works with parents - custodial and noncustodial - and guardians to ensure children and families receive court-ordered financial and medical support.

SHINGLE SPRINGS: 3883 Ponderosa Road, Shingle Springs, CA 95682

SOUTH LAKE TAHOE: 3368 Lake Tahoe Blvd, Ste 203., South Lake Tahoe, CA 96150

- (866) 901-3212

El Dorado County Law Library eldoradocountylawlibrary.org

Free access to legal information and legal workshops. Find more information about workshops on the Court website.

PLACERVILLE: 550 Main Street, Suite A, Placerville, CA 95667

- (530) 626-1932

Law Library: Monday to Friday 9am-12pm & 1pm-3pm; Saturday 9am-12pm & 1pm-5pm

Workshop: *Family Law; Petition/Response to Petition for Dissolution* – **every other Friday**

Superior Court of California – County of El Dorado eldorado.courts.ca.gov

Find more information about workshops on the Court website.

PLACERVILLE: 495 Main Street, Placerville, CA 95667

- (530) 621-6426

Civil Law Clinic -Tuesdays & Thursdays 9am-12pm **only**

Divorce (9am start) & *Financial Disclosures Workshop* (10:45am start) **every other Friday**

SOUTH LAKE TAHOE: 1354 Johnson Blvd., South Lake Tahoe, CA 96150

- (530) 621-5098

SLT Walk-in Hours - Tuesday 10am-1pm & Thursday 8:30am-10:30am (call to check if open)

Call to ask about Call in hours

Root & Rebound rootandrebound.org

Reentry Advocates - Restores power and resources to the families and communities most harmed by mass incarceration through legal advocacy, public education, policy reform and litigation. Offers free legal advice on your rights with an arrest or conviction record.

REENTRY LEGAL HOTLINE: Friday's from 9am – 3pm / (510) 279-4662

Recovery Support

Addicted.org addicted.org

- (877) 208-7211

Alcoholics Anonymous (AA) aa.org

PHONE NUMBER for Alcoholics Anonymous

- (530) 541-1243

WESTERN SLOPE Intergroup wsd22.org - (916) 454-1000

SOUTH LAKE TAHOE Northern Nevada Intergroup nnig.org - (775) 355-1151

Recovery Support Continued ...

E.D.C.A. Life Skills - El Dorado County Council on Alcoholism

Substance abuse treatment services including outpatient counseling treatment, teen addiction treatment, court ordered alcohol treatment for DUI/DWI offenders, etc.

PLACERVILLE: 893 Spring Street, Placerville, CA 95667

- (530) 622-8193

El Dorado County Behavioral Health – Substance Use Disorder Services (SUDS)

eldoradocounty.ca.gov/Health-Well-Being/Behavioral-Health

The Substance Use Disorder Services Program offers recovery education, prevention, treatment and counseling services directly and through contracts with community agencies for EDC Medi-Cal beneficiaries and low-income uninsured community members.

24-Hour Mental Health Crisis Hotline (530) 622-3345 West Slope / **(530) 544-2219** SLT

SUDS 24/7 Access Line (800) 929-1955

Contact: (530) 621-6290, press #5

PLACERVILLE: 929 Spring Street, Placerville, CA 95667

- (530) 621-6290

SOUTH LAKE TAHOE: 1900 Lake Tahoe Blvd., South Lake Tahoe, CA 96150

- (530) 573-7970

Christlike Services

7500 Green Valley Rd., Placerville, CA 95667

- (530) 622-1267

Life Ring, Inc. (Secular Recovery) lifering.org

Abstinence-based, anonymous organization dedicated to providing a safe meeting space through Sobriety, Secularity, and Self-Help. Online and In-Person Meetings (Sacramento).

- (500) 811-4142

Marshall CARES/Marshall Medical Center marshallmedical.org/locations/cares

Marshall's Clinically Assisted Recovery & Education Services (Marshall CARES) outpatient treatment center combines comprehensive medication assisted treatment with a physician, counseling, behavioral health, and case management in treating dependency to alcohol, tobacco, stimulants, opioids, benzodiazepines and other sedative hypnotics.

PLACERVILLE: 1045 Marshall Way, Placerville, CA 95667

- (530) 621-7965

New Beginning's newbeginningsgoldcountry.org

Provides reentry services for men and women, including job training, through a biblically based discipleship program after individuals are released from juvenile hall, jail, and prison. (530) 344-7878

[Recovery Support](#) Continued ...

STEPS - Addiction Medicine - El Dorado Community Health Center edcchc.org/recovery-programs-steps

Comprehensive treatment program offering Medically Assisted Treatment (MAT) for **Opioid Use Disorder**. The program supports withdrawal and sobriety from opioids. Specialized tracks for **Alcohol Use Disorder** and **Stimulant Use Disorder**. Treatment plans for other substances also available, as well as treatment for safe management of chronic pain.

- (530) 556-2018

Progress House, Inc. progresshouseinc.org

Offers a variety of recovery support services providing a complete continuum of comprehensive, evidence-based services including detoxification, residential, outpatient treatment and transitional living.

CORPORATE OFFICE: 2844 Coloma Street, Placerville, CA 95667

- (530) 626-9240

Recovery in Action recoveryinactionedc.org

Adult and youth substance abuse educational services, including outpatient (OP) and intensive outpatient programming (IOP).

DIAMOND SPRINGS: 484 Pleasant Valley Road, #4, Diamond Springs, CA 95619

- (530) 344-7633

Sierra Foothills Area Narcotics Anonymous (NA) sfana.org

Provides fellowship for people who want to live without substances. Find virtual and in-person meetings on the website.

- (530) 645-1635

Treehouse Ministries treehouse-ministries.org

Transitional housing for **men** in recovery - providing Christian fellowship and community service.

CAMINO: 2700 Barkley Road, Camino, CA 95709

- (530) 647-6642 Pastor Dan Harger "The Tree Man"

Senior Services

Dial-a-Ride – El Dorado Transit eldoradotransit.com/dial-a-ride/

Available daily for registered senior and disabled passengers. Fares based on location and distance. Call to inquire.

- (530) 642-3696 or (916) 933-7766 *between 9:00 am and 3:00 pm*

In-Home Supportive Services (IHSS) eldoradocounty.ca.gov/Services/Assistance-Programs/Seniors/Senior-Services/In-Home-Support-Services-IHSS

Provides services to individuals on a limited income who need assistance in order to remain living in their home. If you need assistance in finding a care provider, please call the IHSS Public Authority Office at (530) 621- 6287.

PLACERVILLE: 3057 Briw Road, Placerville, CA 95667

- Main (530) 642-4800

[Senior Services](#) Continued ...

El Dorado County Health & Human Services – Senior Services

eldoradocounty.ca.gov/Services/Assistance-Programs/Seniors/Senior-Services/In-Home-Support-Services-IHSS

Low and no-cost community services for older adults (60+) including activities, classes, nutritious lunches and home delivered meals, legal services, education, and transportation.

***Contact Information & Assistance Program – Help Line for guidance and links to services and community resources.

PLACERVILLE: 937 Spring Street, Placerville, CA 95667

- **Main** (530) 621-6150
- **Information & Assistance Program – Help Line** (530) 621-6369 or (800) 510-2020
- Senior Legal Services (530) 621-6154
- Senior Nutrition Program (530) 621-6160
- Senior Peer Counseling (530) 621-6304 – ages 55+
- Senior Shuttle Program (530) 621-6369 – Call to inquire
- Senior Adult Day Center
 - Placerville: (530) 621-6180
 - El Dorado Hills: (916) 358-3560
- You Are Not Alone (YANA) Telephone Reassurance Program (530) 621-6150

SOUTH LAKE TAHOE: 1360 Johnson Blvd., South Lake Tahoe, CA 96150

- Main (530) 573-3490

Public Transportation

Amtrak Thruway amtrack.com

Rail passenger service and some bus service between Sacramento, Placerville, and South Lake Tahoe.

- (800) USA-RAIL

Douglas Area Rural Transit (D.A.R.T.) douglascountynv.gov/residents/transportation

Public transportation for residents of Douglas County, transfer points have been built into the route to afford access to Carson City and South Lake Tahoe by transfer to Tahoe Transportation District (TTD).

- (775) 783-6456 (Hearing Impaired Use 711)

El Dorado Transit eldoradotransit.com

Public transportation for residents of El Dorado County, serves the Western Slope. Dial-A-Ride curb-to-curb service seven days a week, 8am-5pm. Call to inquire about SacMed.

DIAMOND SPRINGS: 6565 Commerce Way, Diamond Springs, CA 95619

- (530) 642-5383 or (888) 246-2877

Tahoe Transportation District tahoetransportation.org

Fixed route bus serving South Lake Tahoe and Carson City. Local, commuter, and SLT Paratransit (specialized transportation).

- (530) 541-7149

Non-Emergency Medical Transportation

Anthem Blue Cross Medi-Cal anthem.com/California-medicaid/benefits/medi-cal-plan-benefits/transportation.html

(Medical transportation assistance for medical appointments)

Members may be eligible for transportation assistance to and from medical appointments. Call to inquire Monday through Friday from 7am to 7pm. *Call at least five business days before your appointment, or asap for urgent appointment.*

- (877) 931-4577 (TTY 711) to schedule a ride
- *Be prepared to provide Member ID number, Name and Address of Doctor you're seeing, and Date and Time of Appointment*

Mountain Valley Health Plan Medi-Cal hpsj.com

(Transportation assistance for medical appointments)

Members may be eligible for transportation assistance to and from medical appointments. Call to inquire.

- (888) 936-7526 (press 2, then 8)

Transportation Services Continued ...

American Cancer Society – Cancer Patient Transportation cancer.org

- (800) 227-2345

Marshall Medical Volunteer Driver Program – Cancer Patient Transportation marshallmedical.org

Transportation available for individuals receiving treatment for cancer. Call to inquire.

- (530) 344-5458

Department of Veteran Affairs va.gov

- El Dorado County Veteran Services (530) 621-5892

Sierra Foothills AIDS Foundation sierrafoothillsaids.org

Offers transportation support (bus tickets, bus pass, or gas cards) to people living with HIV to assist with HIV related appointments.

- (530) 889-2437

SLT Paratransit Transportation Program tahoetransportation.org/paratransit

Complementary Paratransit Service is a shared-ride, origin to destination, transportation service provided to individuals with disabilities. *Reservations taken between 6am and 8pm daily. Next day reservations must be made before 8pm, same day reservations are accommodated when possible, but there are no guarantees.*

- (530) 541-7149, press 3.

Veteran's Services

Department of Veteran Affairs - El Dorado County

eldoradocounty.ca.gov/Services/Assistance-Programs/Veteran-Services

Assists veterans and their families in navigating the bureaucracy of the U.S. Department of Veteran Affairs. Individuals are seen by walk in; appointments can be made for special needs or emergencies.

PLACERVILLE: 130 Placerville Drive, Suite B, Placerville, CA 95667

- Main (530) 621-5892

SOUTH LAKE TAHOE: 3368 Sandy Way, South Lake Tahoe, CA 96150

- (530) 621-5892

- *Hours of Operation: 2nd & 3rd Tuesday of the Month In-Person in SLT*

Veteran Services Continued ...

Mather Homeless Veteran Coordinator (VAMC)

Assists with referral and linkage to veteran specific, as well as community resources, assistance for homeless veterans with placements in emergency housing, transitional housing, residential substance abuse treatment and screening for the HUD-VASH (Veteran's Housing Choice Voucher) program.

- Call Mather Hospital at (916) 843-7000. *Press 0 to speak to the operator. Request the operator to direct to the housing team or housing coordinator.*

National Call Center for Homeless Veterans – Veterans Affairs va.gov/homeless/nationalcallcenter.asp

Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

- (877) 4AID-VET = (877) 424-3838 *for housing referral*

No Vet Goes Hungry Program – Food Bank of El Dorado County

foodbankedc.org/get-help/no-vet-goes-hungry-program

Assist veterans in El Dorado County with access to healthy and nutritious foods.

- (530) 621-9950

Sacramento Veterans Affairs Medical Center (VAMC) northerncalifornia.va.gov

MATHER: 10535 Hospital Way, Mather, CA 95655

- Main (916) 843-7000
- VA Health Connect (833) 983-0487
- Mental Health Care (800) 382-8387

Veteran Affairs Supportive Housing (VASH) Program

Provides rental housing assistance to qualified homeless veterans in conjunction with case management services.

- (530) 889-4974 Auburn VASH Interest Waitlist Line
- Veterans Affairs Northern California Health Care System for the Homeless
 - Call Mather Hospital at (916) 843-7000. *Press 0 to speak to the operator. Request the operator to direct to the housing team or housing coordinator.*

Veterans Outreach Project – Only Kindness Inc. onlykindness.net/veterans-services.html

Support for Veterans and families including, but not necessarily limited to, assistance with housing costs, transportation, phones, food and emergency shelter.

- Only Kindness, Inc. (530) 344-1864

Volunteers of America (Northern California & Northern Nevada) voa-ncnn.org

One of the largest providers of social services in the region, operating more than 40 programs including housing, employment services, substance abuse and recovery services to low-income veterans and their families who are homeless or at risk of homelessness.

- EMPLOYMENT SERVICES: (916) 661-5149
- HOUSING SERVICES: (916) 228-3153
- VA MATHER SHUTTLE: (916) 843-7012

VETERAN SUICIDE PREVENTION (CONFIDENTIAL): CALL 988 and select 1 or TEXT 838255.

- If you have hearing loss, call TTY: (800) 799-4889.